

## Equiforum Belgium 2024

Wed 21st February

#### Session 1 - Event Standards

Tim Hadaway – FEI Director Games Operations

#### Introduction

- What establishes the standards that events & shows set out to achieve?
- How are these standards measured, checked and reviewed?
- What tools and help is available for organisers to meet good standards?
- What challenges do today's organisers face in delivering high quality shows and events?



#### How are standards set?

- As international governing body, FEI seeks to set consistent standards across the sport, around the world
- Framework of regulation defines these standards and backs this up with processes to monitor and report
- Standards set by regulation include field of play dimensions, stabling, veterinary services and equipment (eg. dressage arenas, jumping obstacles etc)
- In parallel, most NFs have own framework to set and maintain standards often consistent with FEI
- Standards are also be set by expectations of athletes, owners & grooms eg. catering, wifi, toilets
   & showers etc undefined, change over time



#### Are standards & expectations being met?

- This question was considered through recent FEI 'Key Event Requirements' project
- Set out to establish which aspects of event delivery are considered the most critical
- What standards/expectations are/are not being achieved?
- FEI conducted global stakeholder survey in 2021/22
- Questions covered 50+ aspects of event delivery across 6 categories stabling, field of play, training, horse inspections, event facilities & services (food, accommodation, transport, toilets, showers etc) & accessibility

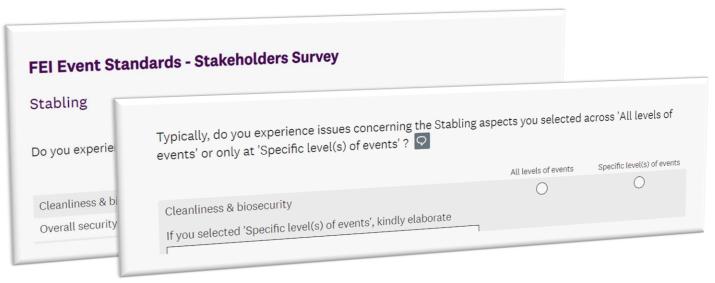


## About the survey – what was asked



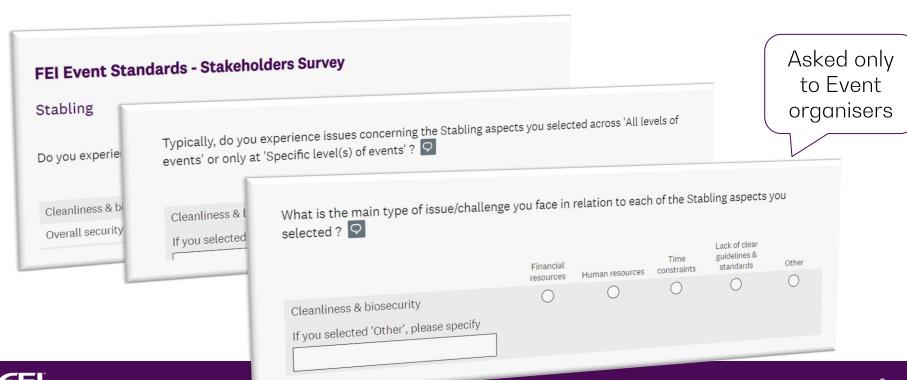


## About the survey – what was asked



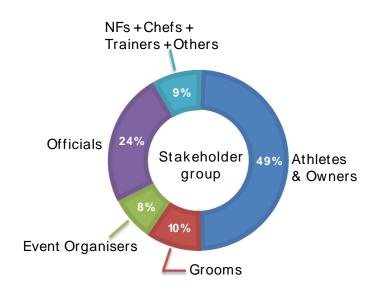


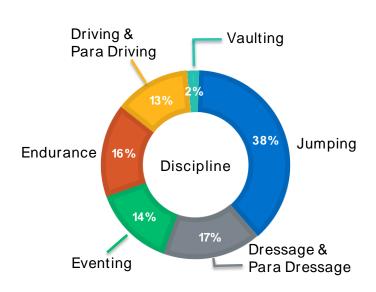
# About the survey – what was asked



#### About the survey – summary of responses

#### **2000+ RESPONDEES**







#### **Top 20 – room for improvement...**

1	WiFi access, screen(s) covering FoP, running order, & results
2	Access to power points
3	Showers (number, location, warm water availability)
4	Wash areas (number of places, water pressure)
5	Refreshments in Stable area
6	WCs (number, location, cleanliness)
7	Security & access control
8	Lunging area (size, layout)
9	Ventilation, lighting, & temperature control
10	Footing in the stable area (firm, even, rubber mats)

11	Horse arrivals and departures (coordination, access)
12	Storage (tack/horse equipment, feed, & bedding)
13	Event catering (quality, frequency/access)
14	Isle width
15	Cleanliness & biosecurity
16	General riding/hacking/exercise/grazing
17	Assistance on arrival (parking, accreditation, etc.)
18	Training areas (number of, size, layout)
19	Warm-up (size & proximity to FoP)
20	Wheelchair accessibility

Green – standard driven by expectation Red – standard defined/part-defined by regulation



#### Then we asked ourselves....

- Are existing regulations sufficiently clear and objective?
- If regulations do not exist, how do we ensure that these aspects are delivered in line with expectation; is regulation and/or clear guidance required?
- What should be done when requirements and/or expectations are not met?



### Key Event Requirements system developed

- 1 Event biosecurity
- 2 Veterinary services & facilities
- 3 Stable cleanliness and disinfection
- 4 Stable security & access control
- 5 Stable size
- 6 Stable ventilation
- 7 Drinking water for horses in Stables

- Fire precautions & safety procedures in Stables
- 9 Stable area circulation
- 10 Horse inspection
- 11 Medical services
- 12 Field of Play
- Adequate availability to training/schooling
- 14 Footing



#### How does KER system work?

- Underpinned by clear & specific regulation
- Monitored and reported on by FEI Officials via established post event reporting
- IT captures KER responses on dashboard, automatically sending notifications to relevant department



Investigation, OC notification, plan & formal commitment to rectify prior to next event



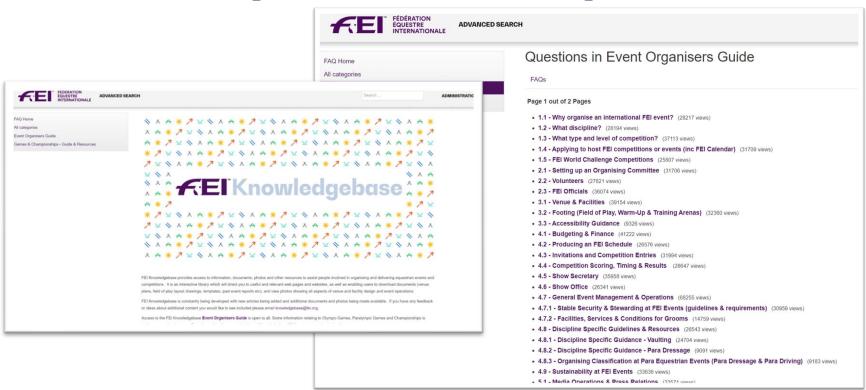
# Standards driven by expectation, not regulation.....

#### What drives good standards in these cases?

- OC knowledge, diligence, desire and ability to do 'best job'
- Feedback from riders and other stakeholders
- Whether or not riders return year after year
- Seeing and sharing 'best practice'
- Advice from experienced officials, judges etc
- Guidance from governing bodies FEI and National Federations

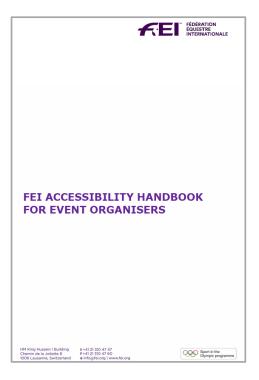


#### FEI Knowledgebase – Event Organisers Guide





### Other FEI guidance





#### MEDIA OPERATIONS GUIDE FOR EVENT ORGANISERS

© Copyright - Fédération Équestre Internationale

UPDATED: 15 January 2024





# What gets in the way of delivering good standards?

- 'Financial constraints' was number one challenge cited by organisers responding to FEI global stakeholder survey
- Whether standards driven by regulation or expectation, costs have risen
- CSI5\* reported 33% increase in costs in 10 years (2013-2023)
- Challenging commercial climate = impact on sponsorship income
- World economy, high inflation, increased living costs = reduced disposable income = impact on spectator income



#### Discussion...

- Are expectations and challenges faced by FEI events the same for national events in Belgium?
- Are standards ever increasing/improving is this being driven by increased regulation or higher expectation from riders, grooms etc?
- What challenges are facing organisers in Belgium in trying to meet standards and expectations?
- What financial challenges are today's organisers faced with?
- Can we learn from other sports/events do they face same demands and challenges and if so, how are they overcoming these?
- What needs to be addressed/done/changed to enable organisers to deliver financially viable and sustainable shows?
- Does temporary vs permanent facilities make a difference to event viability?

